# **EVALUATION -- 30<sup>th</sup> NINAETC WORKSHOPS**

Are We There Yet? (Part 1 of 2)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	9	2				11
Speaker's/Panel's knowledge of topic	10	1				11
Organization of materials	9	2				11
Speaking style	10	1				11
Materials-Audio/Visuals	9	1	1			11

What did you particularly like about the workshop?

- 1. Jeri does an outstanding workshop that pertains to all ages, generations, etc. Good analogies and lessons from "Grandma."
- 2. The game we played in the beginning and getting to know all by introductions.
- 3. Great!

### Comments:

- 1. I liked the session she is good at teaching of what is your inner self or seeing what still works.
- 2. Awesome! Love Jeri.

### Are We There Yet? (Part 2 of 2)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	14	1				15
Speaker's/Panel's knowledge of topic	14	1				15
Organization of materials	12	3				15
Speaking style	13	2				15
Materials-Audio/Visuals	12		1			13

What did you particularly like about the workshop?

- 1. Everything!
- 2. Energy, realistic information and examples.
- 3. Assertiveness teaching for givens and healing.
- 4. All that was shared.
- 5. The best presenter of the entire conference! Interactive, positive, real life experiences and she was engaging to hold everyone's attention. She left me wanting to hear more of what she has to say!
- 6. Everything, mainly the presenter's style, her words and her wisdom.

### Comments:

1. Really made me think about myself and what I need to work on.

- Need more information I couldn't attend all parts of the workshop. Need to have more than one day on workshop calendar.
- 3. Great! Thank you!
- 4. It was emotional.
- 5. This will help with my clients and with my 14 year old daughter.
- 6. Thankful for the presenter's knowledge and beautiful song she passed on to us.
- 7. Wonderful!

Bear Tracks 2 – Admin Menu (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	16	10	1			27
Speaker's/Panel's knowledge of topic	18	8	1			27
Organization of materials	18	7	2			27
Speaking style	18	8	1			27
Materials-Audio/Visuals	18	7	2			27

### What did you particularly like about the workshop?

- 1. A lot of information for someone that never had any training on the program due to the Director leaving employment.
- 2. Good review and information.
- 3. I enjoy being able to do hands-on with Bear Tracks. It gives me the opportunity to physically see what I'm learning.
- 4. Terry does a great job.
- 5. Very informative.
- 6. Learned a lot.
- 7. Being able to actually go into Bear Tracks and having hands-on experience as opposed to going over a power point or just handouts.
- 8. Hands-on learning of Bear Tracks.
- 9. Got extra information that would pertain to the usage of Bear Tracks and other P.C. information.
- 10. Changes.
- 11. Helped me to know more about maneuvering around in Bear Tracks.

- 1. Like Terry's approach. However, we still have a dual system we use Excel because we don't trust Bear Tracks.
- 2. Have a bigger room to provide training in!
- 3. Great workshop. Wonderful help. Glad Terry is working for our benefit. Thank you!
- 4. This workshop should be offered at each National Conference.

- 5. Great workshop!
- 6. He is knowledgeable and explains clearly how to use the system.

Bear Tracks 2 – Basic (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	24	8	1			33
Speaker's/Panel's knowledge of topic	24	9				33
Organization of materials	23	10				33
Speaking style	24	8				32
Materials-Audio/Visuals	25	8				33

What did you particularly like about the workshop?

- 1. Very informative to point out what changes were made to Bear Tracks. Answered tons of questions and concerns regarding the system.
- 2. Easy to follow and understand. Learned new things about the new version.
- 3. This course was very helpful due to never trained on Bear Tracks after Director left employment.
- 4. I got to learn hands-on to use the basics of Bear Tracks.
- 5. Hands-on training.
- 6. A lot of information.
- 7. The complete explanation of the programs on what's new and what has changed.
- 8. Very good!
- 9. Everything!
- 10. Very basic which I defiantly needed that.
- 11. Outstanding!
- 12. Thorough review of main menu and real-life examples.
- 13. Excellent updated information. Thanks.
- 14. Hands-on experience with Bear Tracks.
- 15. Very informative and the new program seems more users friendly.

- 1. Maybe provide handouts with basic tips or something to take back for other employees. Have a bigger room because the laptops were very close together or even a place for others to sit who weren't able to sit at a laptop.
- 2. Limit the time for amount of questions an individual can ask. Some of the questions can be answered outside of training session.
- 3. I am a new employee so the system is all new to me.
- 4. Very good instructor.
- 5. A lot of new information.

- 6. Not enough time because of morning General Assembly going over time!
- 7. Great brief workshop. Need more time!
- 8. Very informative.
- 9. Did a good job!
- 10. Terry Clark did a good job with his presentation.
- 11. Time was cut due to the General Assembly getting out late. Need bigger room because could not get in the 1<sup>st</sup> day.

Bear Tracks 2 – Changes (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	10	3	2			15
Speaker's/Panel's knowledge of topic	8	4	3			15
Organization of materials	8	4	3			15
Speaking style	10	3	2			15
Materials-Audio/Visuals	9	4	2			15

What did you particularly like about the workshop?

- 1. The detailed explanation of the changes and all the new things we are able to do.
- 2. Hands-on training. All questions were answered. Facilitators took suggestions and information for future versions of Bear Tracks.
- 3. All of the new changes. Search field is great.
- 4. Presenters very informed for a good workshop. Addressed what I needed to know to better serve and operate our program.
- 5. Terry does a great job.
- 6. The same questions that I had that I didn't get to ask were asked by grantees that got answered to my inquiry. Helpful information given.
- Great to have computers at each seat. Presenters honest about what they know and need to find out.
- 8. This workshop gave out a lot of information on the new version to better prepare us so we will have some understanding of the new Bear Tracks.

- 1. Cool new changes. Wish there were more changes that would make it easier to work with.
- 2. Good workshop.
- 3. Need more time and more space for computers. Great information!
- 4. We need real-time data to manage our program.
- 5. Workshop went very well and can't wait for the new version!

Bear Tracks 2 – Learning Lab (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	8	7	3			18
Speaker's/Panel's knowledge of topic	10	6	2			18
Organization of materials	8	7	3			18
Speaking style	8	6	4			18
Materials-Audio/Visuals	9	6	3			18

What did you particularly like about the workshop?

- 1. I enjoyed the scenarios because problems did occur while trying to make changes or inputting the data. The staff presenting the workshop was very knowledgeable on how to overcome the problems.
- 2. I liked that it was an "on your own" workshop. The scenarios were real and easy to do with the instructions.
- 3. The CIMC instructor instead of the rude person that usually does Bear Tracks.
- 4. Receive handouts that are helpful for Bear Tracks.
- 5. Really like the individual assistance. Instructors very willing to help.
- 6. I really needed the hands-on exercises since I am WIA and 477 programs. The Bear Tracks system will be very helpful for 477 reporting.
- 7. Very helpful with hands-on.
- 8. Hands-on.

### Comments:

- All Bear Tracks workshop were filled to the maximum. I recommend have a bigger lab or even a
  bigger room just an area where people can sit and watch. Didn't really feel that the Bear Tracks
  representatives took comments to heart. Improvements were nice yet some things still were not
  managed or sounded as if they weren't going to be.
- 2. Excellent job!
- 3. Thank you!

Best Practices for Caseload Management (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	6	3	5	2	2	18
Speaker's/Panel's knowledge of topic	6	8	3	1		18
Organization of materials	4	6	3	3		16
Speaking style	8	6	3	1		18
Materials-Audio/Visuals	5	6	2	3		16

- 1. This workshop didn't actually give me what I was looking for. I expected more on caseload of a Case Manager. But it turned out to be informative and speaker had the attendees share their ideas which gave us a look on what other tribes do.
- 2. Group session was helpful to other entities.
- 3. The possibility of sharing "Best Practices" through a yahoo account? Discussion on common measures, etc.
- 4. I would have enjoyed a power point presentation.
- 5. She was too slow.
- 6. It was okay. Didn't learn much.
- 7. Interaction with group.
- 8. Very interactive, a good workshop and learned a lot.

#### Comments:

- 1. The hands-on training actually turned out good! Very good information was shared.
- 2. A true networking session for the exchange of information was wonderful.
- 3. She was boring.

Building Tribal Capacity for a Green Economy (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	18	3	1			22
Speaker's/Panel's knowledge of topic	22	1				23
Organization of materials	18	5				23
Speaking style	19	4				23
Materials-Audio/Visuals	19	3	1			23

- Presenter's very knowledgeable and inspiring messages on the importance of managing energy resources, renewable vs. non-renewable energy and green jobs. Educational and I learned a lot of new things. Projects very interesting and helped to understand the topic. Very, very good presenters! Thank you.
- 2. Great information.
- 3. All information presented.
- 4. Great information and speakers.
- 5. Awesome! Thanks for the information.
- 6. Everything about green energy and green jobs.
- 7. Information on alternative and renewable resources.
- 8. How Indian Country can go forward in projects and what to do as well as what not to do.
- 9. Great introductory workshop. Now able to make connections for programming.

- 10. Green energy the planning process.
- 11. Great information on green.
- 12. Excellent.
- 13. Received good contact information.
- 14. A very good informative workshop.

#### Comments:

- 1. Presenter's very knowledgeable.
- 2. Very good presentation.
- 3. Excellent presentation. Very, very informative.
- 4. Very good. Excellent presenters.
- 5. A little bit technical, but it was obvious the presenters knew their materials.
- 6. We need more information to green jobs.
- 7. Brighter power point and better clearer copies of handouts. Very good information.

Connecting with Your Participants (1 Session)

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	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	8	11	5	5	1	30
Speaker's/Panel's knowledge of topic	12	13	4			29
Organization of materials	8	8	6	6		28
Speaking style	13	9	7	1		30
Materials-Audio/Visuals	8	9	5	2	1	25

### What did you particularly like about the workshop?

- 1. When individual representatives from different WIA tribal programs gave their problems in working to serve their communities. Learning new techniques to work out problem solving.
- 2. Excellent information on effective coaching.
- 3. Everyone talked about issues we all are having with participants.
- 4. Participation encouraged. Stories, struggles, barriers and shared by helping providers from WIA, TANF, tribal, etc.
- 5. Hearing the difficulties I face as a Counselor are universal.
- 6. Don't know because not enough time to get into any subjects.
- 7. The interaction with the group.
- 8. Everyone sharing. All have common ground in relating to our program and participants.
- 9. Reinforcing connecting with the participant on a more intimate level.

#### Comments:

1. Excellent presenter who was very compassionate.

- Most of the workshop time was spent by sharing information. The presenter was unable to focus on the topic and complete the presentation. The nice thing is that the presenter will e-mail the presentation.
- 3. Most of the workshop time devoted to introductions about 10-5 minutes was devoted to workshop. This is too much time for introductions!
- 4. I arrived at the workshop late. Had to stand in line to vote. Allow more actual time for workshop. This is a very good workshop, but the General Assembly limited the time on the workshop.
- 5. Need more information.
- 6. Needed more time!
- 7. Needed to shorten introduction by participants so there would be enough time to complete presentation.
- 8. Excellent on having the audience state problems with clients and programs.
- 9. I liked hearing the ideas from others that they have used with their clients.
- 10. Spent one hour on participant introductions. No time for topic and information sharing.
- 11. Too much time spent on introductions and talking about your individual problems. This leaves very little time to address the solutions.
- 12. Workshop started late and the introductions took up too much time.
- 13. Need more time allowed for the workshop.
- 14. Again, this presenter cost too much time with introductions. I think a name, title and organization would suffice. The workshop didn't get started until 11:49 a.m. and began when? Then we rushed. Her program probably has a lot of money to do what they do.

Counseling Skills for the Employment Counselor (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	33	3	2	1		39
Speaker's/Panel's knowledge of topic	35	1	2			38
Organization of materials	32	6	1			39
Speaking style	36	1	1	1		39
Materials-Audio/Visuals	33	4	1	1		39

- 1. Very warm person.
- 2. Group discussion and input.
- 3. The humor and the interaction with the audience.
- 4. Great presenter! Fun learning is always best practices. Thank you.
- 5. How to handle situations. Great person.

- 6. Gave great ideas. Presented so that you understand.
- 7. Informal setting. Great interaction and great information.
- 8. All the information was excellent for my job.
- Realistic!
- 10. I really enjoyed Beverly's presentation and sense of humor.
- 11. Powerful speaker that offered USABLE solutions to tough communication problems with customers.
- 12. Informative speaker on physical and social explanation of employment relationship techniques.
- 13. Very excellent!
- 14. All the information was informative. The presenter was honest and to the point.
- 15. Very inspiring, especially helpful with <u>new</u> ways of using questions to get answers to come up with their own ideas.
- 16. Good presenter.
- 17. I enjoyed the enthusiasm of the speaker and how she presented the information.
- 18. Content.
- 19. Presenter gave valuable information.
- 20. Wonderful attitude and "peppiness" of presenter. Kept me alive and awake throughout the workshop. She was wonderful and very, very knowledgeable of the topic.
- 21. Being real was awesome! The humorist of being real, tools and skills. Fun way to learn.
- 22. Enthusiasm and humor.
- 23. Very practical how to, great exercises and participant participation.
- 24. Excellent!
- 25. Excellent presentation was engaging and funny.
- 26. Great interaction with group.
- 27. Everything was great and very motivating. Thank you!
- 28. I loved the enthusiasm and use of humor! Relevant information! Great presenter.
- 29. Presenter's knowledge.
- 30. I like the focus and clarity of the job needed to be done.
- 31. Speaker and presentation "straight forward".
- 32. Awesome presentation was engaging, on-track and motivating.

- 1. Difficult to do in actual situation due to internalization takes time!
- 2. Personality and manner very effective in presentation.
- 3. Very good! These skills will help with clients.
- 4. I am going to attend all of Ms. Ford's workshops!

- 5. Must bring her back for additional trainings.
- 6. Awesome!
- 7. Please invite her back!
- 8. Thank you for allowing me to remember that our clients are human too!
- 9. Excellent!
- 10. Very good presenter!
- 11. Kept participants involved and lively.
- 12. Time flew by learning many techniques. Thank you, Beverly.
- 13. Great workshop was motivational and informative!
- 14. I loved it. Got tons of information.
- 15. Very sharp and to the point.
- 16. Excellent presenter knows her material and realities of client/helper well!
- 17. Thanks!

"Criticism" Done Right (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	14	9	1			24
Speaker's/Panel's knowledge of topic	18	6				24
Organization of materials	16	7	1			24
Speaking style	18	4	2			24
Materials-Audio/Visuals	14	7	1	2		24

- 1. Great!
- 2. Good workshop.
- 3. Allowed break out group participation with follow-up.
- 4. Found the speaker very engaging. Enjoyed topic to find the information to be useful in the workplace.
- 5. Group interaction.
- 6. Everything! Good and excellent workshop that keeps it going!
- 7. How to deal with people that are critical and intimating.
- 8. The workshop is a necessary subject.
- 9. It has taught me how to work with and deal with a problem co-worker. My co-worker is a bully. She is an alcoholic. I will apply some of the techniques when she returns to work.
- 10. How this will help in the workplace.
- 11. Information, presenter's knowledge on topic and her attitude.
- 12. Positive and negative feedback. How to give and receive.

- 13. Dealing with criticism in the workplace.
- 14. The workshop is a necessary subject.

#### Comments:

- 1. Helpful.
- 2. Could be made longer or two workshops.
- 3. Looking forward to her afternoon workshop.
- 4. Very informational tools.
- Wonderful teacher. Participation was very useful in this workshop. The information will be shared.
- 6. It would have been good for my supervisor to attend this workshop.
- 7. Thank you.
- 8. Workshop was very informative.
- Wonderful teacher. Participation was very useful in this workshop. The information will be shared.

### Cultural Motivation - Identity (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	17	4	2	1		24
Speaker's/Panel's knowledge of topic	20	3	1			24
Organization of materials	16	6	1			23
Speaking style	20	2	1	1		24
Materials-Audio/Visuals	14	3	1	1		19

- 1. Everything! The awaking to reality in the world which is lost by dominant society, but shows we must return to our Indigenous ways to survive and thrive.
- 2. That he really helped me to re-understand and think about that we as people working for our people that we need to be healthy "mindful" of our identity.
- 3. I feel appreciation for this workshop. It took me back to great grandma's teachings. I needed to be brought back.
- 4. The spirit of the speaker.
- 5. Life from different perspectives.
- 6. Everything! I was about 30 minutes late, but it was great.
- 7. Great presenter with Native view points expressed.
- 8. The fact I was brought back culturally to who I am!
- 9. The message of reality as it was taught and is today.
- 10. Knowledge and course specific.

- 11. Interesting concepts.
- 12. Control your language "the power of it" can affect your life.
- 13. Workshop presenter has a good personality.
- 14. Information very helpful. The sharing makes it higher key and why we are here.
- 15. Relates to my culture.
- 16. He talked very down to earth that was very interesting. It's for everyone no matter who you are. Made me think when his words he spoke were right on.
- 17. Very interesting and down to earth presentation in our Native way.
- 18. Speaker knows his culture. He is a very blessed man.

### Comments:

- 1. Very good.
- 2. I enjoyed this!
- 3. Great!
- 4. Good recollection teacher.
- 5. Very knowledgeable speaker.
- 6. More of these types of workshops are needed!
- 7. Want to learn more regarding programs.
- 8. We need more of these teachings!
- 9. Everyone should hear him!
- 10. Excellent speaker!

### Different Pathways to Successful MOU's (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	8	8	5	1		22
Speaker's/Panel's knowledge of topic	12	7	3			22
Organization of materials	7	6	3	3		19
Speaking style	12	7	2			21
Materials-Audio/Visuals	6	5	4	4		19

- 1. Provided good information.
- 2. Knowledgeable speaker.
- 3. Very comfortable style presentation.
- 4. Informational.
- 5. Information provided.
- 6. All.
- 7. Learned a lot. Very informative.

- 8. Presenter was knowledgeable about setting up understanding with entities.
- 9. Speaker very knowledgeable.
- 10. Informative!
- 11. Informative group activities and problem solving by brainstorming ideas and concerns.

#### Comments:

- 1. No handouts or visuals.
- 2. Need handouts would have been nice.
- 3. It would be helpful to have samples or templates of MOU's/MOA's as part of the presentation. It would be helpful to get a more basic understanding of what an MOU is for or not for and when they are appropriate, not...what should be or should not be included.
- 4. Memorandum of Understanding agreed upon relationships between partners working towards goals and delivery services system.
- 5. More involvement with attendees.
- 6. Very good!
- 7. Other presenter could not come, but Mr. Showa did an excellent job talking about MOU's.
- 8. Other presenter did not show.

Dislocated Worker NEG Programs (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	7	5	2		2	16
Speaker's/Panel's knowledge of topic	10	5	1			16
Organization of materials	10	4	1	1		16
Speaking style	7	7	1		1	16
Materials-Audio/Visuals	7	9				16

What did you particularly like about the workshop?

- 1. To the point.
- 2. All the information.
- 3. Good information.
- 4. My education of the Dislocated Worker programs was very welcoming. I learned a lot.
- 5. The information that was given.
- 6. Informative.
- 7. Information on NEG recovery application process.
- 8. Clarification on the NEG that as a 166 program would most likely be unable to apply. Now know that local WIB or state will be the contact service for my specific area.

- 1. Presenter was unorganized.
- 2. This was not what I thought it would be. Did not interest me or unavailable source for tribe.

DOL Financial Reporting (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	4	3	1			8
Speaker's/Panel's knowledge of topic	4	4				8
Organization of materials	3	1	2	1	1	8
Speaking style	3	4	1			8
Materials-Audio/Visuals	2	2	2	1		7

What did you particularly like about the workshop?

1. Again, everything! Thank you.

### Comments:

1. Need handouts for our information.

Effective Case Management: Empowering Your Clients (1 Session)

	Exc3llent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	22	17	5	1		45
Speaker's/Panel's knowledge of topic	31	9	3			43
Organization of materials	16	10	7	3	2	38
Speaking style	30	10	4	1		45
Materials-Audio/Visuals	16	5	10		1	32

- 1. Case management information.
- 2. Setting up what is expected from a case manager.
- 3. The speaker was excellent. Enjoyed listening to his stories as equated to WIA work.
- 4. Speaker's knowledge of subject.
- 5. Input from workshop attendees.
- 6. Refresher on past information. Verbal tools to utilize for client/customer and participants.
- 7. Collaboration and the audience involvement.
- 8. The overall presentation was excellent.
- 9. Knowing about case management.
- 10. The way he broke down the poor, middle class and rich people.
- 11. Informative.
- 12. I learned a lot since I am new and want to do a great job in helping my Indian people.
- 13. It was a great refresher!
- 14. Informative with good energy.

- 15. Learned new ideas on case management!
- 16. Realistically wasn't long enough.
- 17. Good.
- 18. The amount of information provided.
- 19. His method of presenting the workshop.
- 20. Developing excellent skills in case management.
- 21. Informative and not so serious.
- 22. The knowledge of the speaker.
- 23. Energetic speaker and very informative.
- 24. Data case documents "understanding the mind set of the client."
- 25. Nice to step back with review. I would have liked more empowerment.

#### Comments:

- 1. Very good.
- 2. It was a bit too elementary for AICA/WIA. As we use Bear Tracks and partner with "One Stops" for job assessments, program needs, WEX, etc.
- 3. Copies of Case Management and Job Readiness.
- 4. Would like to know more on how to do job readiness for participants where there is no employment for them because of barriers are constant for some.
- 5. "Great learning atmosphere."
- 6. Very informative and grateful for all the valuable information.
- 7. Would have liked to get some material from the workshop.
- 8. Will take information back to my job and apply new ideas.
- 9. Would like you to come and train me! I'd love to change up my current Job Readiness class. I'm looking for a change out of a rut! Insanity by continuing to do the same thing expecting different results!
- 10. Would like to see about getting copy of manual.
- 11. It would have been helpful to have updated handouts to follow presenter.
- 12. Maybe you have so many repeats each year because we are your "needy" clients that just need to hear we're doing it right and if not, get back on track! Thank you.

Effective Case Management – Job Retention Strategies (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	28	12	3	2	1	46
Speaker's/Panel's knowledge of topic	36	7	3			46
Organization of materials	29	9	7	1		46
Speaking style	30	11	3	2		46
Materials-Audio/Visuals	29	10	6	1		46

What did you particularly like about the workshop?

- 1. Great handouts. Presenter Gary has valuable experience and knowledge to share.
- 2. Life, hard and soft skills.
- 3. Like exercises, questionnaires, etc. Definition of terms regarding retention.
- 4. Discussing life skills, soft skills and hard skills in relation to job retention.
- 5. The handouts and on-line information to search for more information on life and hard skills.
- 6. Understanding soft skills and life skills are very important to success, but if client don't have these it is a challenge that can be done.
- 7. He has new ideas.
- 8. Visuals.
- 9. Very informative.
- 10. The "why employees get fired" exercise.
- 11. How speaker addressed retention and all the helpful topics.
- 12. The workshop was very informative and helpful. The topic very understandable.
- 13. Knowing about getting people back to work.
- 14. Interaction.
- 15. Interaction was spontaneous and welcome.
- 16. Handouts had descriptions of key case management job retention terms.
- 17. Good information! Good ideas...would take another presentation from him. Helpful, but just seemed rushed. Would like your overhead as handouts.
- 18. The speaker has experience. He has worked with various programs such as JTPA, etc.
- 19. Information given will be helpful in applying for jobs.
- 20. I got a lot of information from questions that were relevant.
- 21. Good solid information and great handouts! Good questionnaire on job retention matters.
- 22. Enhancement of what I do and a better focus.
- 23. A knowledgeable speaker.
- 24. Difference of the skills for job retention.
- 25. I like the idea of utilizing soft/life skills together to increase job retention.
- 26. Good job!
- 27. All the information.
- 28. Application of information.
- 29. Why employees get fired.
- 30. Interaction with group.

### Comments:

1. Liked group exercise.

- 2. Valuable time was great and knowledgeable speaker.
- 3. Very informative.
- 4. Felt rushed.
- 5. This training felt rushed. The training should have been geared for the time allotted.
- 6. The room was freezing.
- 7. Great job!
- 8. Having Gary come to Alaska in the rural bush to make jobs.
- 9. Very helpful!
- 10. Presenter was very knowledgeable.
- 11. Didn't seem to have enough time. A lot of information that could use more time that seemed rushed at end. Read information to us...liked we had paper and able to take notes right along side.
- 12. Thanks for new and fresh ideas to implement into my job to help clients.
- 13. He does not have to read the screen. Spend time on comments and enlarging the topic by his experience or from others.
- 14. I learned a lot! Separated life, soft and hard skills.
- 15. Gary is a lot of fun!
- 16. Would like more information on specifics applied to program because we're looking at specific program improvements in this area.
- 17. Questions and answers helpful!
- 18. Would I possibly have more extensive in-house training if possible?
- 19. Good speaker.

### Effective Reentry Services (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	13	5	1	1		20
Speaker's/Panel's knowledge of topic	14	5		1		20
Organization of materials	13	6	1	1		21
Speaking style	12	6		1		19
Materials-Audio/Visuals	15	5		1		21

- 1. Video material.
- 2. Good information to take back.
- 3. The power point was very important to hear real situations and to know what our people incarcerate face daily. The presenters were very informative.
- 4. Discussion in detail and the audio visuals.

- 5. Information regarding cultural awareness upon reentry.
- 6. Very informative workshop.
- 7. Very good!
- 8. Handouts.
- 9. Materials and DVD of actual interview with real inmates.
- 10. The meeting of organizations to reduce the spiritual tension of containing after release from prison,

#### Comments:

- 1. Wish there could be more time devoted to workshop.
- 2. A lot of places don't want to hire felons and offenders. Need more contact information for referrals or why there aren't more places for referrals? They end up going back because of lack of referrals.
- 3. I want to learn more.
- 4. It would be great to be able to go into prison system as an Employment Counselor to help clients to be better served.
- 5. Speaker's good and clear. Handouts were more than enough.
- 6. Need more space for workshop.
- 7. Research Lakota words for the ceremonies for client when presenting.
- 8. Keep up the great work!
- 9. Great!

Empowering Tribal Communities through Digital Technology (Part 1 of 2))

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	3	8	1	1		13
Speaker's/Panel's knowledge of topic	3	9	1			13
Organization of materials	2	7	4			13
Speaking style	4	8	1			13
Materials-Audio/Visuals	5	7		1		13

- 1. The intent of programs that were being shared.
- 2. I understood what you were doing and the struggles you're going through to teach your people and others like us. Knowledge is power and you're in the right path, especially working with youth.
- 3. Seeing the DVD's.
- 4. Real world examples and video.

- 5. Cultural presentation opportunities; documenting tribal community events, living conditions, language to show need and can be used in future to show before and after stories (community/cultural impact).
- 6. Samples of media development.
- 7. It is good to see our elders participate. Some elders do not want to be recorded and are very protective of themselves and stories. Speaker was very clear on topic. Audio/visual is good.
- 8. I enjoyed watching the videos that made me realize how much one can learn, how well culture and language preservation is and how videos can help to empower a community not only did I learn I was truly empowered when I left.
- 9. You could use video technology to better portray and preserve important information. Visually seeing documentation helps the information stay in your memory. It was more of an impact on people to see first hand stuff.
- 10. Excellent presentation. Very relevant to our communities and programs.

### Comments:

- 1. Showed how media can be used to educate others.
- Keep up your wonderful work because they need you and your knowledge of media to help your people.
- 3. Good visuals.
- 4. Encouraging youth to take interest to be involved with own culture through digital technology... it's empowering.
- 5. Excellent way to preserve the language and culture.
- 6. I really like to work with technology, so I enjoyed seeing the kind of work he did. He used his knowledge to help reach out and make a difference in communities.

Empowering Tribal Communities through Digital Technology (Part 2 of 2)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	3	5	2			10
Speaker's/Panel's knowledge of topic	4	5	1			10
Organization of materials	3	4	3			10
Speaking style	3	6	1			10
Materials-Audio/Visuals	4	5	1			10

- 1. Enjoyed the different median to reach youth.
- 2. Viewing videos. Good presentation.
- 3. The media production.
- 4. Watching the video and learn about different cultural.

- 5. Videos seeing examples of work.
- 6. Use of digital media for training by involving youth in the documentation of cultures and traditions.

### Comments:

- 1. Good information for tribal documentation.
- 2. This is a great way to preserve the culture for the younger generation.
- 3. Perhaps have a panel of Native film makers. Thanks.

Enhancing Youth Involvement and Youth Governance (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	24	10	2	2		38
Speaker's/Panel's knowledge of topic	29	7	1	1		38
Organization of materials	23	8	6			37
Speaking style	32	1	1			34
Materials-Audio/Visuals	22	12	2	1		37

- 1. Jeri kept my attention. She had some really great information I can't wait to take back to my workplace.
- 2. Her energy.
- 3. The enthusiasm and energy.
- 4. Identifying the strengths in our youth to encouraging positive thinking.
- 5. The whole thing.
- 6. Everything! She is amazing!
- 7. Presenter's positive energy.
- 8. Participation in activities by attendees.
- 9. Great speaker and easy to follow.
- 10. To the point and very active presenter.
- 11. Training is integrated with Native culture.
- 12. Showed me how to look at children and youth to help them see themselves to discover who they are.
- 13. All the specific topics brought up for discussion in detail and hands-on.
- 14. All the information provided and the dream heard. It will help us create a vision with the youth.
- 15. The delivery of the presentation.
- 16. Enjoyed all the visual presentation that was very energetic. I like the "Individual Dream Wheel."
- 17. Very interesting topic. Covered everything I was looking for.
- 18. Awesome presentation!

- 19. The information provided was very insightful and very applicable. Speaker was very energizing.
- 20. Has a clear understanding of youth issues and challenges. Speaker's experience working with youth is obvious.
- 21. Presenter speaks well.
- 22. I found the presenter fun, pleasant and knowledgeable of the information being presented.
- 23. The passion and emotion of how it was presented! Ideas were amazing and exciting.
- 24. Topic was relevant and kept my interest. Great information pertaining to youth.
- 25. I liked more of the verbal presentation because I learn more this way. Great job!
- 26. Gained a starting point for getting youth involved.
- 27. Excellent!
- 28. The interaction between the presenter and the group.
- 29. The abundant knowledge Jeri has!
- 30. Information presented and the enthusiasm of the presenter. Needed more time!

- 1. Would like for her to come to Cherokee to talk to our children and education staff.
- 2. O.M.G. This was an excellent workshop. The presenter should be part of every future conference. She's motivational, spiritual and a "gift."
- 3. I liked the spirituality and the element.
- 4. Great!
- 5. Very interesting with good ideas to take with me to our tribe.
- 6. Speaker expressed herself about the healing process. I expected more material on leadership skills for youth.
- 7. Wanted more group participation about youth issues with regard to employment issues. How to deal with teenage employment barriers. Too much personal information. Not enough time!
- 8. Keep up your good work!
- Jeri did an EXCELLENT job!
- 10. Excellent presentation!
- 11. Very good workshop.
- 12. Information was presented in a way I was not expecting.
- 13. Awesome workshop! Being a youth and sitting in this workshop I connected to mostly everything that was said in the workshop. Thanks for this workshop because it is helping to connect to youth like me.
- 14. Great workshop! Pignagigi (Thank you).
- 15. Too short that needed more time.
- 16. Do 21 days and make it a habit!

- 17. Excellent presenter.
- 18. If the General Assembly ended on time there would be more time for this workshop.
- 19. Great presentation!
- 20. Because of morning General Assembly being let out <u>late</u> workshop was cut almost in half! Not very nice!

### Ex-Offenders (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	23	7	2	1		33
Speaker's/Panel's knowledge of topic	24	8	1			33
Organization of materials	23	7	3			33
Speaking style	23	8	2			33
Materials-Audio/Visuals	20	9	4			33

What did you particularly like about the workshop?

- 1. Workshop was informative, but not what I expected. It turned out to be very interesting and I learned a lot.
- 2. Very good.
- 3. Excellent presentation with enough information.
- 4. Information and handouts.
- 5. Speaker was very informative and enthusiastic.
- 6. Very informative.
- 7. I am new to working with offenders so all the information received was awesome,
- 8. The web sites she gave for information.
- 9. Excellent information. Wished we could have had more time.
- 10. Good information.
- 11. A lot of the information was unknown to me at the time.
- 12. Stimulation thinking of using all resources.
- 13. Materials and presentation style was excellent!
- 14. All the information to help our clients succeed.
- 15. Everything, new ideas and I gained more knowledge of program.

- 1. Workshop turned out to be good.
- 2. Keep up the great work!
- 3. Great job.
- 4. Good workshop.

- 5. Tressa is a "wonderful and refreshing" speaker in these workshops we've been in, very knowledgeable, "interactive" and loved this workshop! Thank you.
- 6. You rock...awesome presentation!
- 7. "Money" that's available in grants. Workforce 3.1 web areas!
- 8. I have more knowledge as to where to go to obtain more information, regulations and guidelines.
- 9. Very informative.
- 10. Good!
- 11. Great speaker.
- 12. Very crowded that needs a bigger room. Good information.

## Financial Literacy for Native Communities (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	4	7	1			12
Speaker's/Panel's knowledge of topic	8	3	1			12
Organization of materials	5	5	1	1		12
Speaking style	7	4	1			12
Materials-Audio/Visuals	4	5	3			12

What did you particularly like about the workshop?

- 1. Life skills.
- 2. Open comments and shared experiences.
- 3. Learning about needs and wants.
- 4. Personable. Shared personal experience and ours.
- 5. Very informational! Presenter brought in real world examples!
- 6. Speaker's style and ability to engage the crowd.
- 7. Outgoing friendly presenter.
- 8. Information regarding curriculum.

- 1. Good resources.
- 2. Engaging! Great job.
- 3. Good workshop.
- 4. Got a good review of the curriculum and issues of financial literacy.

# Financial Management: Overview – Financial Management for Program Administration (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	6	5		1		12
Speaker's/Panel's knowledge of topic	8	3	1			12
Organization of materials	6	5	1			12
Speaking style	7	4		1		12
Materials-Audio/Visuals	5	4	2		1	12

What did you particularly like about the workshop?

- 1. Relaxed and personal.
- 2. The information on the handouts.
- 3. Gave me an ideal of what is expected.

## Financial Management: Allowable Costs (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	12	2				14
Speaker's/Panel's knowledge of topic	12	2				14
Organization of materials	13	1				14
Speaking style	12	2				14
Materials-Audio/Visuals	12	2				14

What did you particularly like about the workshop?

- 1. Relaxed and personal.
- 2. All great information.
- 3. The examples were good and explained well.
- 4. Done very entertainingly.
- 5. Interesting, knowledgeable and fun!
- 6. The in-depth nature of the topics discussed concerning allowable costs.
- 7. Questions and answers were extremely helpful.

### Comments:

1. Very good.

### Financial Management: ICR and Administration and General Requirements (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	8	3	1			12
Speaker's/Panel's knowledge of topic	9	3				12
Organization of materials	9	2	1			12
Speaking style	9	3				12
Materials-Audio/Visuals	9	3				12

What did you particularly like about the workshop?

- 1. Materials were in depth.
- 2. I need more time with this topic it was confusing.
- 3. Relaxed atmosphere.
- 4. Very good information and good refresher!

#### Comments:

- 1. Very informative.
- 2. Room too cold.

Financial Management: Financial Reporting (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	8	1	1			10
Speaker's/Panel's knowledge of topic	10					10
Organization of materials	10					10
Speaking style	10					10
Materials-Audio/Visuals	8	1	1			10

What did you particularly like about the workshop?

- 1. Worked well despite computer problems.
- 2. Relaxed, easy going and great discussions.

### Comments:

1. Workshop combines two separate sessions in one. The last part was so fast that it did not have a fair presentation.

Financial Management: Audit/Audit Resolution and Closeout (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	7	3				10
Speaker's/Panel's knowledge of topic	7	3				10
Organization of materials	7	3				10
Speaking style	8	2				10
Materials-Audio/Visuals	7	3				10

What did you particularly like about the workshop?

- 1. Good information. Thank you!
- 2. It was open for discussion in a relaxed atmosphere.

- 1. I enjoyed attending your workshop and really liked Steve's jokes.
- 2. Since I am new in the position more direct information pertaining to American Indian grants would have been helpful.

3. Some of the power point slides showing a green print would be better as a whole page so the information can be better to review.

Four Generations at Work (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	5	4	2			11
Speaker's/Panel's knowledge of topic	7	2	2			11
Organization of materials	7	2	2			11
Speaking style	6	3	2			11
Materials-Audio/Visuals	5	4	1			10

What did you particularly like about the workshop?

- 1. Topic in which I never thought about, but yet it was interesting and helpful in working with all generations.
- 2. Talking about age differences.
- 3. Learning about the history of different generations.
- 4. Very informative.
- 5. Age and generational differences is the workforce exists. Very helpful in identifying these differences. Very helpful in understanding my own program staff.

#### Comments:

- 1. Very good workshop and fun!
- 2. Very helpful information.

### Goal Setting and the Art of Delegation (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	8	5	1			14
Speaker's/Panel's knowledge of topic	10	4				14
Organization of materials	9	3	2			14
Speaking style	11	3				14
Materials-Audio/Visuals	9	2	1			12

- 1. Wonderful speaker and knowledgeable.
- 2. Need to be on next year's annual conference. Very good workshop.
- 3. This was very useful tool to me as a new supervisor.
- 4. Everything on the materials, the personal experiences and examples.
- 5. Gave me ideas and ways to delegate for the outcomes.
- 6. The examples and personal stories.
- 7. Phrases to remember about various issues, i.e. delegating.

- 8. Liked information on delegation, great ideas and examples used.
- 9. Presenter's knowledge.

#### Comments:

- 1. Kept the workshop entertaining and I enjoyed it!
- 2. I really enjoyed her presentation because it was broken down to where we could understand what she was saying. I would come to her workshop again and any other workshops she would do.
- 3. Great job. Thank you!
- 4. Loved it and got tons of information.

Green Jobs & Training (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	36	10	3	1		50
Speaker's/Panel's knowledge of topic	38	12		1		51
Organization of materials	35	7	5	1	1	49
Speaking style	39	10	1	1		51
Materials-Audio/Visuals	35	8	4	2		49

- 1. Lot of information on training for specific jobs. Also, listed jobs in all areas.
- 2. Questions and the most information I ever got on green jobs.
- 3. Very beneficial. Need to look on web site. Very critical information.
- 4. There was a lot of information to absorb.
- 5. Up-to-date presenter and very open to being contacted.
- 6. Very informative and relevant information. It is critical that Natives have employment not just "outsiders/capitalist" in their backyards. A lot of initiative and foresight is good!
- 7. Knowledgeable on Native people.
- 8. This was a timely and to the point for relevant capacity building on the cutting edge of a great opportunity for workforce and economic development.
- 9. Target Native American communities and very familiar with the materials.
- 10. Ideas of what will work in communities like urban areas.
- 11. A lot of good information was available.
- 12. Many of our clients are unemployed due to the construction decline and terrible economy. So the green energy technology is an excellent opportunity.
- 13. Direction to web site that provides more in-depth information.
- 14. Excellent information for "Green" job availabilities and training for participants.
- 15. Working with Indians.
- 16. Wanted printed materials.

- 17. Everything, great ideas and tons of possibilities. The speaker was marvelous.
- 18. Very well spoken. Covered a lot of material clearly and concisely.
- 19. Cristala was very knowledgeable about her presentation. She has a lot to offer different organizations.
- 20. The different job titles in the green industry.
- 21. Energetic speaker.
- 22. Very informative.
- 23. I enjoyed the complete workshop.

### Comments:

- 1. Great information. Excellent workshop.
- 2. Awesome! Packets would be recommended.
- 3. Like that they practice what they stand for and put handout on web site.
- 4. Presenter was very informative about different grant availabilities of employment opportunities. Will follow-up by e-mailing different training links.
- 5. It was for tribal enterprises and I work in an urban setting, but very good information for tribal entities.
- 6. Very basic information.
- 7. New hope for our tribe for a true sustainable economic economy.
- 8. Need handouts or copy of power point.
- 9. Great presentation!
- 10. Good what I heard.
- 11. Will research more on the topic for implementation in my community.

Grievance & Appeals Procedures for Human Resource Professionals in Indian Country (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	7	6	2			15
Speaker's/Panel's knowledge of topic	13	2				15
Organization of materials	7	4	2	1	1	15
Speaking style	10	4	1			15
Materials-Audio/Visuals	5	6	2	2		15

- 1. Speaker's knowledge and willingness to answer questions.
- 2. Good knowledgeable speaker.
- 3. Learning differences in the topic. Information of how things will work based on local decisions.
- 4. Clear terms.

- 5. Information.
- 6. Loved the peer review process. Loved the idea of an abbreviated process for a grievance resolution.
- 7. Informative.
- 8. Discussion on grievance, appeals and the differences.

#### Comments:

- 1. Would have liked a longer session. Would have liked more discussion time to hear other attendee's opinions and experiences.
- 2. It would have been most helpful to have a copy of the power point presentation for note taking purposes.
- 3. No handouts.
- 4. Information very helpful.

Healing Horse Program (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	13	4	3	1		21
Speaker's/Panel's knowledge of topic	13	7	2			22
Organization of materials	13	5	2	2		22
Speaking style	13	5	3	1		22
Materials-Audio/Visuals	13	6	2	1	·	22

- 1. Lots of exchange in what they had continued since Milwaukee.
- 2. The healing aspect: Clients must be healthy mentally as well as physically to stay in class or on the job.
- 3. This is a hands-on program.
- 4. I thought this was a very interesting concept for youth. This is new to me.
- 5. All!
- 6. I've heard about this program, but wasn't sure so I wanted to sit in on the session.
- 7. The idea that contractual agreements can be developed with mental health funding (California) for preventive activities.
- 8. The program can be used for everyone no matter where you are in life's journey.
- 9. Liked the inclusion of cultural aspects, stories in their curriculum and healing of our people.
- 10. Great topic! Powerful potential of healing for Indian people.
- 11. Idea or concept of using horses for healing mind and spirit by encouraging belief in self.
- 12. The use of horses. What is available what people see every day?
- 13. The ideas.

### Comments:

- 1. Leo is a motivator in Indian Country. This is a beginning of a movement.
- 2. Very good!
- 3. Interesting and hope to actually visit an actual on-site program somewhere to view the curriculum and intents. I'd like to take 3 or 4 teenagers to one of the healing programs.
- 4. Glad I came because I was hoping to get to a different session, but got lost.
- 5. Enjoyed relevant topic. Wellness is a key to a better way of life.
- 6. I am interested in starting a Boys and Girls Club within the Ho-Chunk Nation and I need resources. Julie\_rockman@yahoo.com.

Helping vs. Empowering (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	38	6	1			45
Speaker's/Panel's knowledge of topic	43	2				45
Organization of materials	35	7	3			45
Speaking style	42	3				45
Materials-Audio/Visuals	33	6	3			42

- 1. The enthusiasm and motivation she gives to the audience.
- 2. Everything.
- 3. What a great training that was much needed by all that attended. Giving us the tools in new light is good for all.
- 4. Ammunition to help clients.
- 5. Very excellent.
- 6. She was amazing! Down to earth teaching style. Please bring her back next year!
- 7. The participation in the crowd. Tips on how to handle situations and examples of client infractions.
- 8. Very knowledgeable, great information and amazing presenter. National technical assistance provider? Yes, please!
- 9. The speaker! I learned how to approach and ask questions to clients. Learn when to "shut up."
- 10. Gives great examples of each part that she is teaching.
- 11. Great!
- 12. Great practical ideas on "how to" talk with clients and clear definition approach of how to empower not help.
- 13. How a motivated speaker gets through to you.
- 14. Participant involvement, humor and different outlook.

- 15. Great speaker. Please bring her back for next year's conference!
- 16. All the dramatics of the presenter and scenarios used in the workshop.
- 17. Speaker's interaction with group.
- 18. Joking, but very informative.
- 19. Learning about empowering is a good thing I needed.
- 20. Using real scenarios and explaining changes in response to our statements or questions.
- 21. Teaches with good sense of humor.
- 22. Her wonderful examples and everything else she gave for me to take back to use at work. Thank you.
- 23. All! You have a great way to keep me thinking on not to do all for a person and I'm really making a change to empowering them to take ownership. Thank you! I really needed this!
- 24. Very excellent presenter, spontaneous, pleasant and engaging.
- 25. Presentation.
- 26. She taught the correct way to help.
- 27. Presenter interacting with the audience.
- 28. The emphasis on looking at "client" as a person "first" then turning them into a participant.
- 29. Encouragements to have the client recognize their component of the process.
- 30. Excellent!
- 31. Stories and examples.

### Comments:

- 1. Very helpful!
- 2. Excellent!

### 3. Great!

- 4. I learned the information to help me with my clients and it created motivation in me to try.
- 5. The speaker was very entertaining.
- 6. Fabulous!
- 7. Great and enjoyed this workshop not boring!
- 8. This speaker and topic should be linked or part of Case Management.
- 9. That maybe the "setup" for the learning process for those getting training she can get them on board faster then what she did. Get the group to buy in sooner.
- 10. Very good! Kept up our spirits!
- 11. Beverly O. Ford is outstanding!
- 12. Should be involved in many workshops.

- 13. She taught us about how to empower, but we are still bond by policies and procedures. It seems as though it should be the first step of pre-application. We want them to show us they bought into the program.
- 14. Sometimes I wonder if most programs may consider a revamp of their intake process.

Indian Country Going Back to Green (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	17	12	3		1	33
Speaker's/Panel's knowledge of topic	22	10	1		1	34
Organization of materials	16	10	7		1	34
Speaking style	16	12	4		2	34
Materials-Audio/Visuals	14	13	5		1	33

- 1. Very interesting information!
- 2. This is something we can use in our area. Very innovative.
- 3. Solar panel training information.
- 4. Nice project. Good to hear about funding and partnership, etc. How to, is good.
- 5. Interesting topic and good ideas to take back to my tribe.
- 6. Presenter appears knowledgeable about the program.
- 7. Moving forward with green energy.
- 8. Information was interesting regarding heating houses cheaply.
- 9. This was a very informative workshop.
- 10. The presenters. Very understandable slide show.
- 11. Application is great across regions.
- 12. Wish we could replicate.
- 13. Like the discussion of the business and training center.
- 14. Knowledge and techniques to improve life to reduce dependence on traditional energy services.
- 15. The information about collaboration process within tribes in Indian Country.
- 16. Green!
- 17. Very informational.
- 18. Interesting topic!
- 19. Great information. Well organized and well delivered. Thank you.
- 20. Very, very interesting!
- 21. Great!
- 22. Great information. I definitely will research and try to get our people trained since our utility fuel companies don't seem to care.

### Comments:

- 1. Would kike to have a copy of the power point presentation.
- 2. Hopefully, they can come to Navajo and help us start a project.
- 3. Room too cold.
- 4. Very well presented.
- 5. Nice to understand payoff or break even points. Environmentally friendly, but cost effective.
- 6. Would like a follow-up on present panels that were presently installed.
- 7. This room was so uncomfortably cold.
- 8. Good information!
- 9. I recommend this workshop for next years National Conference!
- 10. Very formal and great.
- 11. Make available a copy of power point.

# Innovative Partnerships to Increase Employment Opportunities for Native American Women (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	5	5	3	1		14
Speaker's/Panel's knowledge of topic	5	7	2			14
Organization of materials	5	8	1			14
Speaking style	6	4	4			14
Materials-Audio/Visuals	5	7	2			14

### What did you particularly like about the workshop?

- 1. The workshop program. Hopefully, we can contact these people.
- 2. Good information!
- 3. Good feedback and information.
- 4. Speakers were good.
- 5. Informative regarding U.S. First Nations women in the workplace.
- 6. Feedback from other attendees.
- 7. Financial literacy aspect.
- 8. Good workshop information and contact number if interested to contact to find out all information for women.

- 1. Canada is ahead on women in the workplace as far as training and employment goes in policing, border and customs.
- 2. Women working in employment and training that may have children that could benefit from certain programs, but can't because immediate family members are working.

Kahv'yoo Adventure for WIA Youth (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	16	2	2			20
Speaker's/Panel's knowledge of topic	16	2	2			20
Organization of materials	16	2	2			20
Speaking style	16	1	2			19
Materials-Audio/Visuals	14	3	1			18

What did you particularly like about the workshop?

- 1. Knowledge of topic.
- 2. Harley.
- 3. Harley was awesome! He was the bomb!
- 4. Horses. Mental health.
- 5. Personalized hands-on.
- 6. Interesting and learned a lot about horses.
- 7. Being outside was very therapeutic.
- 8. Everyone participated and being able to interact with the horse was awesome.
- 9. Interaction with horse.
- 10. How to communicate better with horses and to implement program.
- 11. Everything!
- 12. Good new things.
- 13. The learning process can be subtle observation.
- 14. My favorite.
- 15. Know the benefit of animal use and companionship.
- 16. Very interesting way to learn about yourself.
- 17. Hands-on experimental.

- 1. Thank you.
- 2. What a great program.
- 3. Provide more information in Albuquerque.
- 4. Awesome!
- 5. We need more hands-on workshops.
- 6. Thank you. We want more of this kind of activity next year.
- 7. Good job!
- 8. No change in what you do! Great!
- 9. Great horse yeah Harley!
- 10. Good pioneer program.

Keep the Best, Develop the Rest: Effective Retention Strategies (1 Session)

	Exce2lent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	12	7	2			21
Speaker's/Panel's knowledge of topic	13	8				21
Organization of materials	12	9				21
Speaking style	12	7	1			20
Materials-Audio/Visuals	9	8	2			19

What did you particularly like about the workshop?

- 1. Very organized and helpful.
- 2. The team set-up! Expanding the thinking of staff and considerate of them.
- 3. Very interesting and a new learning experience.
- 4. Getting everyone involved.
- 5. Strategies offered.
- 6. Lots of participation from all attendees.
- 7. New ideas.
- 8. Ideas.
- 9. The open communication and the group was fun.
- 10. Would have liked more time! It was very helpful. Would also like more information. Will email you!

### Comments:

- 1. Interesting.
- 2. Great workshop.
- 3. Good job!
- 4. Worked with other people.
- 5. More time is needed.
- 6. I thoroughly enjoyed the presentation! Thank you.

Managing Stress (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	16	5				21
Speaker's/Panel's knowledge of topic	16	5				21
Organization of materials	16	5				21
Speaking style	20	1				21
Materials-Audio/Visuals	15	2	2	1		20

- 1. Jokes and laughs. Personal experiences.
- 2. Everything was very informative. "Just say NO."

- 3. Workshop speaker was very entertaining and informative I enjoyed every bit of it.
- 4. The presenter kept my attention and she was very interactive.
- 5. Speaker's personality.
- 6. Speaker and topic!
- 7. Laughter!
- 8. Her sense of humor and interaction with clients.
- 9. Enjoyed the presenter very much. Material was well presented.
- 10. Very personable and great presenter!
- 11. Honesty, examples, stories and humor.
- 12. Practical.

#### Comments:

- 1. Thank you.
- 2. Awesome workshop!
- 3. Speaker did a great job at getting her point across. She is very well aware of stress management! Good job!
- 4. I had fun. I stayed awake.
- 5. Love the presenter!
- 6. Phyllis was a wonderful speaker! Very good workshop. She made the workshop enjoyable and fun. Learned a lot on this subject and very informative.
- 7. You did a great job!
- 8. Excellent!
- 9. Schedule her for next conference.

# Maximizing and Leveraging Native Employment and Training Resources for Youth (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	1					1
Speaker's/Panel's knowledge of topic	1					1
Organization of materials	1					1
Speaking style	1					1
Materials-Audio/Visuals	1					1

### Meeting Clients' Barriers to Employment (1 Session)

<u>~</u>			•			
	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	9	9	3	2		23
Speaker's/Panel's knowledge of topic	12	6	4	1		23
Organization of materials	6	8	6	1		21
Speaking style	8	9	4	1		22
Materials-Audio/Visuals	5	7	7	1		20

What did you particularly like about the workshop?

- 1. Different ideas to help remove barriers.
- 2. Allows interactive collaboration and dialogue.
- 3. Helping Minnie.
- 4. Exchange of ideas, information and recommendations between different WIA and 477 groups.
- 5. Interactive approach.
- 6. Hearing ideas other programs are doing and barriers that may come into affect through collaboration with other programs.
- 7. The exercises that were given.
- 8. Open dialogue and scenarios.
- 9. Participation activities.
- 10. Questions by attendees and answers. Input, sharing and interaction by attendees.
- 11. Topics, however, failure to elaborate on options for Native issues.
- 12. The interaction between all that were involved in participation in the work circle.
- 13. The attendees were able to interact with each others.
- 14. Lots of group interaction.
- 15. Very helpful.

### Comments:

- 1. Ladies very corrigible.
- 2. Great!
- 3. Very interesting session!
- 4. Both presenters were very helpful with tips to improve partnerships through various assistance programs.
- 5. Workshop was not really what I was expecting, but it turned out to be good. I learned how different programs run and what services they provided.
- 6. Good topic.
- 7. Good answers to questions.
- 8. This workshop needs to be longer and more in-depth for training.
- 9. Fun environment.

### MIS Training (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	20	6	3			29
Speaker's/Panel's knowledge of topic	22	5	2			29
Organization of materials	22	6				28
Speaking style	22	6	1			29
Materials-Audio/Visuals	21	7	1			29

What did you particularly like about the workshop?

- 1. The handouts on MIS to improve my intake and to upgrade forms. Clarification on MIS.
- 2. Ladies were full of information.
- 3. Great job! Very informative.
- 4. Excellent handouts.
- 5. The knowledge of the presenters.
- 6. They were knowledgeable and up-to-date in technical as well as content information.
- 7. Knowledge of presenters. They answered questions I had. Wonderful presenters.
- 8. A new understanding of MIS.
- 9. Information given was very informative and the materials given out will be of much help.
- 10. All the trainings were very, very helpful with the program as a new staff with no guidance from the past Director before leaving employment.
- 11. Presenters gave very good answers to the questions which cleared up my concerns.
- 12. They were very informative and updated us well on changes of new things that we will need to look for.
- 13. A good refresher to help 477 programs to evaluate their own systems. It's good to keep in touch or refresh knowledge of 166 regulations, to be familiar with common measures and record keeping requirements. It helps me appreciate 477 and the flexibility allowed. Thank you.
- 14. Good information.
- 15. Materials can be utilized for other program tracking.
- 16. Loved how you provided copies of everything and listed the reference web sites.
- 17. They went into depth about any questions that were asked!

- 1. I think <u>all</u> Native American Employment and Training Programs should have yearly audits to make sure the program follow the regulations and MIS procedures.
- 2. Outstanding job by the ladies.
- 3. Great job and very helpful.
- 4. They really know their job and understand everything.
- 5. Impressed with these two presenters.
- 6. Thank you!
- 7. Very well language and knowledge of their job duties. Thank you.
- 8. Very well done.
- 9. I love your willingness to share your materials.
- 10. Very helpful.
- 11. Good job!

Motivating the "Unmotivated" (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	46	10	2			58
Speaker's/Panel's knowledge of topic	52	5				57
Organization of materials	43	9	3	1		56
Speaking style	53	3	1	1		58
Materials-Audio/Visuals	40	8	6	2		56

- 1. Excellent and a people session.
- 2. It was excellent.
- 3. Getting her message across to her audience.
- 4. I think Dr. Ford is amazing! Thank you! In short, I have <u>hope</u> in becoming a better Case Manager.
- 5. Showed me the "typical" approach to motivate people is misguided. I need to show clients how to motivate themselves.
- 6. Information pertinent to helping our clients in the future.
- 7. Energy and humor of Dr. Ford. Her knowledge of clients. Her knowledge of federal requirements and role they play in meeting program measures. Dr. Ford draws on real practices in the field. Delightful speaker.
- 8. Gives real life examples. Engages the participants in the workshop.
- 9. I thought Beverly Ford was hilarious.
- 10. She kept me up! I loved it!
- 11. Beverly Ford is awesome!
- 12. Learned new ideas and ways to approach clients to get information.
- 13. Learned new tasks. She is awesome.
- 14. The speaker.
- 15. She is great!
- 16. Role play.
- 17. All subjects!
- 18. The examples...they do matter!
- 19. Brought up a different way of looking at motivating Great!
- 20. Excellent workshop that gave me ideas on how to change my program.
- 21. Very good.
- 22. Her style of uplifting doing an unpleasant topic!
- 23. She tells real life stories and makes it believable to help.
- 24. Speaker was excellent.

- 25. Presenter made it very interesting at same time gave good information for program staff to carry forward and use.
- 26. Speaker was fun, lively and right on target!
- 27. Energy and real examples that can relate to client base.
- 28. Practical and participant involvement.
- 29. Very motivating! Thank you.
- 30. I learned so much about how to...
- 31. Very informative, well presented and she captured the audience.
- 32. Informative, humorous and yet very interesting.
- 33. Learned new techniques. Theory parts not practical.
- 34. Got the thinking of "changing it up" a little.
- 35. Excellent!
- 36. Again, bring the miseries and using it as a form of leverage on participants. I love the idea of selection and making our own "sales pitch."
- 37. Straight forward.

- 1. Presenter was excellent!
- 2. Suggestion is to create a workshop that includes family.
- 3. I will e-mail you for more questions. Thank you.
- 4. A very motivational speaker providing new ideas to bring to my job.
- 5. Excellent!
- 6. Best workshop I've been to so far.
- 7. Thank you!
- 8. Great workshop presenter.
- 9. The best presenter I have ever been with.
- 10. Great!
- 11. Excellent speaker and very enjoyable! Knowledgeable of the topic.
- 12. Could not hear all words...need microphone.
- 13. Topic did not apply to my situation.
- 14. Such a reprieve from finance workshops.
- 15. Beverly knows her stuff.
- 16. This would be great towards employee moral. I would like to see this in a future workshop to engage in running an effective department.
- 17. Great presenter. Very beneficial workshop.
- 18. Need to address the "whole" group not small groups. Too many life stories.

- 19. It's hard to hear the presenter when her back is to the crowd.
- 20. Great presenter that keeps everyone interested. No "business-professional jargon" uses every day words for everyone to understand. Very "real."
- 21. Very helpful.
- 22. Hard for us to hear speaker because of lobby noise obstructed speaker.

### Nation to Nation Trade Ventures (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations		1				1
Speaker's/Panel's knowledge of topic		1				1
Organization of materials		1				1
Speaking style		1				1
Materials-Audio/Visuals		1				1

#### Comments:

1. Good to learn the various efforts out there.

### Navigating Change (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	9	1	1			11
Speaker's/Panel's knowledge of topic	9	2				11
Organization of materials	9	1	1			11
Speaking style	9	2				11
Materials-Audio/Visuals	8	2	1			11

What did you particularly like about the workshop?

- 1. Everything.
- 2. Information we can use at work.
- 3. Group interaction.
- 4. Excellent presenter.
- 5. Allowing participation.
- 6. My favorite presenter!
- 7. Good feedback and knowledge exchanged.
- 8. New approach to address staff on change.

- 1. Great teacher.
- 2. Thank you for feedback.
- 3. Resistant staff for approximately a year. I moved past it quickly because by this time I was used to it and had on Teflon!

Not Your Ordinary Interview: Hiring Tribal Members (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	9	9	4	1		23
Speaker's/Panel's knowledge of topic	8	10	4			22
Organization of materials	8	10	5			23
Speaking style	11	8	4			23
Materials-Audio/Visuals	9	9	5			23

What did you particularly like about the workshop?

- 1. Good assessment questions to use with clients and employee evaluations.
- 2. The communication at the tables hearing the similarities between our various tribes and service areas.
- 3. Very interactive!
- 4. The interaction.
- 5. Interaction with others.
- 6. The differences of change process.
- 7. Addressing the behavioral based interview questions.
- 8. The roundtable discussions.
- 9. The knowledge of the speaker.
- 10. The participant interaction. Style of meeting different and refreshing.

### Comments:

- 1. Good.
- 2. Interesting.
- 3. Good workshop that made you thinks.
- 4. Very informative.
- 5. Very good. Professionals do better presentations. This lady needs to go to TERO's all annual. Loved it.
- 6. I really enjoyed this workshop. Would attend another by same presenter.

### On the Road to the 2010 Census (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	4	5				9
Speaker's/Panel's knowledge of topic	5	4				9
Organization of materials	3	6				9
Speaking style	4	4	1			9
Materials-Audio/Visuals	4	5				9

What did you particularly like about the workshop?

1. Very detailed!

2. Very informative.

#### Comments:

1. Very helpful for our grantee programs.

Performance Management in Today's Tribal Organization (Part 1 of 2)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	12		2			14
Speaker's/Panel's knowledge of topic	12		2			14
Organization of materials	11	1	2			14
Speaking style	12	1	1			14
Materials-Audio/Visuals	12		2			14

What did you particularly like about the workshop?

- 1. The section of information on intake procedures.
- 1. Speaker's knowledge of topic.
- 2. Questions. The presenter's methods and addressing.
- 3. Case studies and questions and answers. She is a knowledgeable speaker.
- 4. Great tools for performance management.
- 5. I enjoyed the engagement of case study!
- 6. A refresher on being a good hard worker.
- 7. Speaker was very interesting and she provided information that was related to everyday situations. Very easy to listen to.
- 8. Ideas on how to better operate my program and staff.

#### Comments:

- 1. Presenter was very well versed on explanations to workplace.
- 2. Excellent speaker.
- 3. Great communication skills. Shouldn't talk about personal problems (drinking) in the session.

Performance Management in Today's Tribal Organization (Part 2 of 2)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	9					9
Speaker's/Panel's knowledge of topic	9					9
Organization of materials	8	1				9
Speaking style	9					9
Materials-Audio/Visuals	8		1			9

- 1. Like the additional handout with power point.
- 2. I always get great ideas from you!

3. Very good instructor.

#### Comments:

- 1. We need you at TANF.
- 2. Good workshop I learned a lot.

Planning and Prioritizing (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	15	5	1			21
Speaker's/Panel's knowledge of topic	14	5	1			20
Organization of materials	14	4	2			20
Speaking style	15	5	1			21
Materials-Audio/Visuals	14	3	3			20

What did you particularly like about the workshop?

- 1. The instructor's gift of talking.
- 2. Everything! Phyllis is an awesome speaker. I would attend all workshops she puts on. Very interactive with the audience which I enjoy.
- 3. The presenter.
- 4. Very informative and great speaker!
- 5. Very interesting and up-to-date.
- 6. Very good! To the point!
- 7. A very good speaker and knowledgeable.
- 8. Very up-beat and informative. Very good tips to bring back to office.
- 9. She had many usable ideas. She has a wonderful up-beat attitude and she explains her information very well.
- 10. Great! Very interactive.
- 11. Awesome! Phyllis you did a fabulous job today!
- 12. Her enthusiasm was out of the park it was a great presentation and the tools were delivered well with reinforcements from the handouts.
- 13. Key suggestions at practices. Great stories and examples to explain situations.

- 1. Call me or good luck.
- 2. I wish there was more time for the workshop.
- 3. Phyllis makes the workshop fun so you are not bored and you enjoy being there.
- 4. Presenter was very good and made workshop interesting.
- 5. Good workshop and very interesting.
- 6. Thank you for the copy of your great power point! I will be using all your ideas!

- 7. I'm "old school" so I appreciated this workshop all so true...I accept new ideas since I'm required and appreciate "what's going on" now.
- 8. Loved it.
- 9. Bring her back next year!
- 10. Keep it up! You Rock!

## Project Popoho Na Pe`a – Setting the Course for a Journey of A Lifetime (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	9	3	3	2		17
Speaker's/Panel's knowledge of topic	11	4	1	1		17
Organization of materials	8	5	3	2		18
Speaking style	9	7	1	1		18
Materials-Audio/Visuals	8	5	3	2		18

What did you particularly like about the workshop?

- 1. Assessment information.
- 2. Uniqueness of approach and relevance of material. Investment made by community.
- 3. Excellent direction.
- 4. Interesting to hear different view of culture and working environment.
- 5. Very informative.
- 6. Learn more about Hawaiians in education, culture and careers.
- 7. Relation to programs in Canada First Nations that are similar programs in place.
- 8. The fact that the presenter actually spoke to you and was very informative.
- 9. Speaker's knowledge was great.
- 10. The working program model Hope.
- 11. Presenter's information was very relevant and much needed.

- 1. Not enough material. Provided general ideas...nothing specific. Presentation had no time for discussions.
- 2. Cost per year might be costly, especially if you're a small grantee.
- 3. Can see practical application of this model if you can get stakeholders to invest.
- 4. Gaining knowledge to take to my First Nations which is on the border to U.S. where some of our First Nations people are employed in the U.S. by programs offered to us.
- 5. He is a very good presenter. It's actually something we could do in an urban program.
- 6. Brochure provided, but not specific material (power point), etc. I like to follow along and take notes on material for retention.
- 7. Lots of energy and success that can be spread throughout Indian Country.

### 8. Excellent presentation!

Public Law 102-477: An Effective-Efficient Approach to Self-Sufficiency (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	5	7	2			14
Speaker's/Panel's knowledge of topic	9	4	1			14
Organization of materials	4	8	2			14
Speaking style	5	5	4			14
Materials-Audio/Visuals	6	4	2	1		13

What did you particularly like about the workshop?

- 1. Theory of "One-Stop Shop" with little administration costs.
- 2. I really appreciated having the law in front of me during the presentation. Good answers!
- 3. Handouts clearly explained most of the law. Finite details missing.
- 4. The person was very informative.
- 5. Very organized.
- 6. Explanation of the law.

#### Comments:

- 1. Great!
- 2. The session was too short.
- 3. Very informative, good speaker, compassionate about 477 and sense of humor.

Soar Above the Crowd (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	6	7	2			15
Speaker's/Panel's knowledge of topic	10	4	1			15
Organization of materials	5	7	3			15
Speaking style	8	5	2			15
Materials-Audio/Visuals	4	8	2			14

What did you particularly like about the workshop?

- 1. Very wonderful. Positively is infectious.
- 2. She hit my inner feelings and various ways to help me.
- 3. The techniques she shared in canceling out the negatives in your life.
- 4. Interaction with the audience.
- 5. Interaction.
- 6. Presenter was very positive! Very nice!

#### Comments:

1. Thank you!

- 2. Well presented.
- 3. Very good speaker/teacher.

# SSA Employment Support/Work Incentive Programs for Individuals Who Receive SSI and SSD (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	9	5	2			16
Speaker's/Panel's knowledge of topic	11	4				15
Organization of materials	8	5	2	1		16
Speaking style	10	5	1			16
Materials-Audio/Visuals	8	4	1	2		15

What did you particularly like about the workshop?

- 1. Speaker really knows what he was talking about. I learned a lot.
- 2. Understanding more about SSI. Thanks...a job well done.
- 3. Information about the definition of SSI and SSDI.
- 4. Very interesting and good information that can help out a lot.
- 5. Very informative, but it is a big topic.
- 6. Needed information. Speaker very well versed.

### Comments:

- 1. Good presentation. Would like to know more information regarding this subject for my state.
- 2. Very informational and good handouts.
- 3. Excellent recorder/attendant from CIMC. Thank you! Great workshop.

Supervision and Management Skills (1 Session)

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	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	19	10	8	2		39
Speaker's/Panel's knowledge of topic	33	2	3			38
Organization of materials	26	8	3	2		39
Speaking style	34	5				39
Materials-Audio/Visuals	25	5	5	2		37

- 1. The open communication about tribes.
- 2. All.
- 3. I missed part of the workshop, but what I heard I enjoyed. It was very informational.
- 4. The workshop was more law driven. I was expecting a workshop on how to be a better supervisor and the tools needed.
- 5. Discussion and feedback.

- 6. Culturally paralleled, interesting, covered more than one topic thoroughly and good participation.
- 7. Would like to have handouts to write notes to elaborate on slides. Oops! I liked how knowledgeable the presenter was.
- 8. Speaker very knowledgeable.
- 9. How he clearly explained each issue and topic on how he helped answer specific questions related to tribes, non-profits and employers in general.
- 10. Shared opinions and open comments were welcomed. Informal yet informative!
- 11. The workshop was not what I expected, but it turned out very well.
- 12. Workshop very thorough.
- 13. Tribal preference.
- 14. Great information on sovereignty.
- 15. This was a very informative workshop.
- 16. Legal terminology.
- 17. Interaction with tribal members.
- 18. Speaker's knowledge on topic.
- 19. Questions from the audience.
- 20. Knowledge of law associated with the workshop.

- 1. Seemed to be more on human resource law with less on supervisor and manager in general.
- 2. Good.
- 3. It seemed to apply to tribal more than urban, but it was very interesting.
- 4. Good job!
- 5. Rules of Indian Preference Act of 1964 were not defined to show differences between tribal and urban entities.
- 6. Expected different information.
- 7. Thanks to presenter and the lesson I learned.
- 8. Thank you!
- 9. Great presenter. Should think about being a professor because he explains things clearly and with detail.
- 10. Did not realize workshop was for tribal employers. I selected wrong workshop, but I still enjoyed the workshop.
- 11. Excellent job!
- 12. Very interesting.

The Art of Managing Theater – Dealing with Workplace Drama (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	21	8	3			32
Speaker's/Panel's knowledge of topic	27	4	2			33
Organization of materials	22	6	4		1	33
Speaking style	28	3	2			33
Materials-Audio/Visuals	22	9	2			33

What did you particularly like about the workshop?

- 1. Presenter was very good and hit all the issues. I recommend her for next year's National Conference.
- 2. Strategies.
- 3. Loved this workshop. It identified everything I was looking for.
- 4. Questions from audience that interacted speaker with audience.
- 5. Presented well, encouraged group participation and good resolutions suggested by presenter. Good topic.
- 6. Great information, feedback and examples.
- 7. Great speaker was very casual and helpful.
- 8. Enthusiastic and empowering.
- 9. Got a lot of audience participation.
- 10. The presenter's humor and advice.
- 11. The freedom to ask a question that are real and received answers that can be applied to real life.
- 12. A lot of good ways to deal with your clients and staff.
- 13. The solutions and opinions given when working with a person who is stirring trouble in the workplace.
- 14. Very informative and knowledgeable on the topic.
- 15. The presenter's style of interaction with the attendees.
- 16. Real common sense advice for handling different situations.
- 17. The speaker was very good!
- 18. Relevance to workplace.

- 1. Speaker very helpful and understanding.
- 2. Needed more time!
- 3. Presenter has great techniques and great listening skills. Enjoyed presenter's personality and sense of humor.
- 4. Thank you.

- 5. No materials available. Please send me all you can, print or DVD or both, as soon as you can. Thank you.
- 6. Good topic and speaker.
- 7. Phyllis is very knowledgeable and is very directive. I liked how she gave everyone advice on how to deal with their situation in a professional manner.
- 8. Great presenter.
- 9. Very interactive and helpful.
- 10. I enjoyed her speaking style. I would attend a speaking session of hers again.
- 11. I wish the workshop was more in-depth and that we had more time to discuss issues.
- 12. Thank your for the candor and the humor.

The Value of Vocational Assessments (Part 1 of 2)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	10	6	4			20
Speaker's/Panel's knowledge of topic	12	6	3			21
Organization of materials	13	3	4			20
Speaking style	14	3	4			21
Materials-Audio/Visuals	10	3	4			17

What did you particularly like about the workshop?

- 1. Roland.
- 2. Very useful information for training purposes working with participants and employees.
- 3. Activities.
- 4. Good oratory skills.
- 5. Good, helpful and fun.
- 6. I enjoyed the hands-on exercise. Will be very helpful to use not only for clients, but also for staff.
- 7. Good introduction.
- 8. Very informative.
- 9. Workshop participation and plenty of handouts.

- 1. Confused about Part II.
- 2. Interesting.
- 3. I'd like more handouts.
- 4. Took too long to get into the nuts and bolts of things. Would like to get to the meat of it!
- 5. Looking forward to next session.
- 6. Great!

The Value of Vocational Assessments (Part 2 of 2)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	3	3	2	4		12
Speaker's/Panel's knowledge of topic	3	5	2	2		12
Organization of materials	5	3	3	2		13
Speaking style	2	6	2	3		13
Materials-Audio/Visuals	3	2	4	3		12

What did you particularly like about the workshop?

- 1. Fair actually on overall. Diane sometimes seems unsure of how some things are done. Explanations were not always understandable.
- 2. Interaction with presenters and audience.
- 3. Doing hands-on assessments.
- 4. Good assessment materials.
- 5. Discussion about the interest determination, exploration and assessment system.
- 6. Just not what I thought it was going to be. I thought we were going to interpret results so we took our assessment ahead of time and I guess I'm disappointed. Would have liked help with further interpretation and how to use it better. Did like the learning style assessment we will use in the future. I would have liked more of this type of training.
- 7. Too broad that I would have wanted more specific information on assessment we use. Also, I felt California clients would have benefited more from this session.

### Comments:

- 1. Need to understand more on assessments.
- 2. It was difficult to understand what the real purpose of this workshop was or are they promoting their school? Most grantees are using other assessments or the same that are not quite as complex. It was hard to determine ultimate assessment.
- 3. Would've been nice to take a sample tool of their assessment to compare to what we use.
- 4. Very interesting workshop!
- 5. Didn't meet our needs for the clients.

Time Management and Organizational Skills (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	15	13	3	1		32
Speaker's/Panel's knowledge of topic	20	10	2			32
Organization of materials	14	11	5	3	1	34
Speaking style	18	13	3			34
Materials-Audio/Visuals	15	9	7	2		33

- 1. The handouts were informative to take back to the office and share.
- 2. All the other participants advice and what they are doing to make things happen.
- 3. Picked up a few ideas.
- 4. Suggestions.
- 5. Interaction of everyone.
- 6. Learning new time management tactics.
- 7. Participation of her participants opens for discussion.
- 8. How to properly manage time and how to deal with a big project.
- 9. The speaker was enthusiastic! Used great examples! Interactive workshop!
- 10. Very informative.
- 11. Good practical ideas.
- 12. If you do not want to file it...recycle it!
- 13. The personality of the presenter is enthusiastic to respond when anyone gives an idea.
- 14. Getting ideas about time management.
- 15. Her ability to cut people off when speakers rumble on and on.
- 16. Very informative.
- 17. Presenter and information given of real outcomes vs. unrealistic goals.
- 18. There were a lot of different situations brought up.
- 19. Trainer's presentation.
- 20. Relevance.
- 21. Humor. Good information.

- 1. A great job the presenter did was awesome. Materials were good.
- 2. Give the presenter more time in between workshops to set-up!
- 3. Very good.
- 4. Need more time for this presentation.
- 5. Took a long time having to listen to everyone in room introduce themselves talk about their issues. Would prefer to learn best practices.
- 6. I am already an organized person so I loved hearing the new tactics about ways to be more organized.
- 7. She helps everyone in the workshop by using input of others and uses the good points.
- 8. Good.
- 9. Limit introductions, especially when dealing with "talkers," but in a room of more then 15 attendees leave introductions for the end and what they learned.
- 10. Awesome!

- 11. Great presentation!
- 12. Good workshop.
- 13. No handouts.

Transitioning Clients from the Reservation and/or Rural areas to the Urban Areas (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	11	3	5	1		20
Speaker's/Panel's knowledge of topic	14	3	2	1		20
Organization of materials	12	1	5	2		20
Speaking style	12	2	3	2		19
Materials-Audio/Visuals	10	2	6	2		20

### What did you particularly like about the workshop?

- 1. Shared knowledge and problems. Networking which creates a path toward success of a new program like mine or Pendleton area.
- 2. This is a major issue and should be addressed. They encouraged collaboration.
- 3. Everyone on the panel had experience working with clients both on and off reservations.
- 4. Not enough time for interaction because of the size of the panel was too large.
- 5. Portfolios, reality and transitioning.
- 6. They provided good examples of a resource book for clients when they move into new areas.
- 7. All speakers should have provided handouts of slides. **Great panel!**
- 8. Very important and valuable information.
- 9. Mr. Kroenke's presentation was by far organized the best.
- 10. Much needed information which should be worked on by all grantees.
- 11. Very good suggestions on the subject.

- 1. Excellent comments!
- 2. Having a panel was a good idea. Should use this format more in the future.
- 3. Should have two panelist, one for reservation and one for urban to promote discussion and possibly bring out new ideas for participants.
- 4. I liked the variety of programs representing reservation, rural and urban areas.
- 5. Hit and miss.

Tribal Employment Rights Ordinance (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	6	4	4	1		15
Speaker's/Panel's knowledge of topic	8	6		1		15
Organization of materials	7	3	3	1		14
Speaking style	7	4	2	2		15
Materials-Audio/Visuals	7	2	4	2		15

What did you particularly like about the workshop?

- 1. Good information.
- 2. Understanding how the TERO programs work.
- 3. Examples of actual situations.
- 4. Gather information on TERO.
- 5. The presenter was very knowledgeable about TERO.
- 6. The information was very important.

#### Comments:

- 1. Don't like being read to.
- 2. Good speaker.

Turning Native Dreams into Entrepreneurial Reality (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	8	3		1		12
Speaker's/Panel's knowledge of topic	11			1		12
Organization of materials	11				1	12
Speaking style	9	2		1		12
Materials-Audio/Visuals	10	1			1	12

What did you particularly like about the workshop?

- 1. I liked hearing an actual participant showing their success, sharing information and ideas.
- 2. Good audio/visuals.
- 3. Relevant information.
- 4. Different previous speakers who were students.
- 5. Very informational!
- 6. The course training.
- 7. The workshop was very informative and got right to the point.

- 1. Co-presenters were great! I enjoyed this workshop to most.
- 2. Good positive workshop.
- 3. Like copy of power point presentation handouts!

- 4. David and Teresa are great!
- 5. Would like to see more assistance available for tribal members to attend this training. We can usually only assist clients if it leads to profitable long standing business. It would be hard for us to fund clients to attend this training.
- 6. Thanks David...good job! This was more of an outreach presentation, but nice to hear about how, models, resource, etc.

Understanding Common Measures (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	32	18	5			55
Speaker's/Panel's knowledge of topic	41	10	1	2		54
Organization of materials	39	11	5			55
Speaking style	37	12	4	2		55
Materials-Audio/Visuals	40	11	4			55

- 1. Very good instructor that explained Bear Tracks very well. Learned a lot.
- 2. Everything. I only wish it were a bit longer. Great explaining on his part. Everyone should have been mandated to attend. LOL!
- 3. I enjoyed the interaction with the presenter and attendee's questions and answers throughout the entire workshop.
- 4. Knowledge of topic and very informative.
- 5. I'm glad there were some new topics to discuss regarding reports that took a long time to wait for.
- 6. Issues that were covered.
- 7. It helped me to understand a lot more about the Bear Tracks tracking system of participants on their exit dates.
- 8. Well organized and speaker understands our community.
- 9. Detailed explanations.
- 10. Presenter had knowledge in this area. This valuable information very vital to document program for staff and department.
- 11. Better understanding of complicated data and system.
- 12. The detailed explanation of the Common Measures process.
- 13. I learned about the different situations which affect the Bear Tracks program and the difficulties our WIA staff have had in the past.
- 14. I learned a lot and this will help me at my job.
- 15. Very informative and useful information was given.
- 16. Great!

- 17. The presenter.
- 18. Speaker was very knowledgeable about program and made sure everyone could understand what was going-on.
- 19. I like the way he showed how Bear Tracks works and how you can keep people in Bear Tracks.
- 20. Explanation on the performance measures for reporting purposes, verbal examples/scenarios with other grantees input and explanation for qualifying services.
- 21. Detailed information.
- 22. This is good information and great to re-visit.
- 23. He was very specific in explaining all measures.
- 24. Excellent details.
- 25. Excellent!
- 26. I've never heard about Bear Tracks and I think it's great.
- 27. Exercises and scenarios.
- 28. I need to know more understanding Common Measures.
- 29. Reexamine strategies, understanding value of knowledgeable performance measures and importance of organization success ratio.
- 30. Handouts had very useful information on them. Didn't have to take too many notes. This gives me a clear understanding of what measures are.
- 31. Very informative and definitive.
- 32. Very clear explanations and samples.

- 1. I think I will be able to keep on top of our participants better since I have an understanding of how the report works and what they mean.
- 2. Could hear the next door workshop microphone through the wall which was a little distracting.
- 3. Speaker's style is monotonous.
- 4. I've taken this a few times and every time it's great.
- 5. Fully informative.
- 6. Good job!
- 7. Awesome. It would be great to have a follow-up session from this individual.
- 8. I think that speakers in other rooms need to be respectful of people trying to learn. Some speaker's voices came through the walls and it made it difficult to hear our speaker.
- 9. Materials-Audio/Visuals Provide a larger screen.
- 10. I hope the new version addresses some of the issues that plague the previous version.
- 11. Acoustic was of a problem because next room extremely loud making it difficult to hear our speaker.

- 12. One-on-one input was helpful and other grantees attending having particular questions that were answered. Extremely helpful in comprehending this tool. Need more time on this session.
- 13. Maybe next year have a panel of folks that know how to utilize Common Measures to benefit each grantee needs. Also, we need to re-visit the SS number vs. unique identifier number.
- 14. I am new to WIA program so I need basic and additional training.
- 15. The instructor answered all questions.
- 16. Very helpful!
- 17. Thanks.
- 18. The workshop next door was loud and interfered with hearing our presenter!
- 19. Still need more training because I am still kind of confused on some areas.
- 20. Thank you so much! Great job!

### Will the Real Indian Please Stand Up? (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	13	8	6	5	1	33
Speaker's/Panel's knowledge of topic	14	12	5	2		33
Organization of materials	16	7	6	3	1	33
Speaking style	17	8	5	2	1	33
Materials-Audio/Visuals	16	5	6	3	1	31

- 1. Kimberlea Sanchez was very good at speaking from her heart and what she has learned from her mother.
- 2. Topic met your expectations "Somewhat, but not completely."
- 3. Information regarding history of Native people.
- 4. You Tube Blue-Eyed experience wonderful concept with similar positive outcomes intended.
- 5. I especially enjoyed Kimberlea Sanchez.
- 6. Would be a good presentation for non-Native audience. The presenter that shared information about her tribe.
- 7. Race and the creation of allies.
- 8. Just informative and should be presented to other races too.
- 9. I liked Kimberlea's talk. It was real.
- 10. Thanks for your passion Kimberlea and sharing your life and mother with us. Stories about visiting the family cemeteries linked to California history was right on point.
- 11. Ligaya was excellent and professional sharing new information.
- 12. Informative.
- 13. Honest, open, theoretical, very much needed and appreciated.

- 14. Truth!
- 15. The idea to look at yourself and realize your own bias not to continue to judge others, but to accept and be understanding of other human beings.

#### Comments:

- 1. I was expecting interaction rather than lecture. More clinical research like rather than personal or no stories.
- 2. I was hoping for more ideas to work through lateral oppression and urban vs. reservation issues.
- 3. Very valuable information.
- 4. Again, it is to be presented to a larger group of non-Native people.
- 5. Need more about off reservation.
- 6. Both presenters are excellent, enjoyed California history and new theory on "isms."
- 7. I want to teach children these facts.
- 8. Might be good to go ahead to make one side of the room dominant, the other side target and do speak out part.

### YouthBuild (2 Sessions)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	9	5	1			15
Speaker's/Panel's knowledge of topic	11	3	1			15
Organization of materials	12	2	1			15
Speaking style	12	2	1			15
Materials-Audio/Visuals	13	1	1			15

### What did you particularly like about the workshop?

- 1. Presenters knowledgeable of program.
- 2. The resources.
- 3. Thoroughness of possibilities covered well.
- 4. The interaction.
- 5. Great presentation and information!
- 6. Visual aid. Presenters were loud and clear.
- 7. Knowledge and hope for youth programs available in communities from DOL.
- 8. Ms. Waterhouse is a good speaker.
- 9. All the informational material given to the attendees.
- 10. Liked the map of where programs are located. Good slides on Sandra's presentation. Patti knows her stuff and good speaker.

#### Comments:

1. Inspirational.

- 2. Excellent presentation.
- 3. Awesome! It was very vital and I recommend follow-up sessions for DOL grantees for those that become to be in serving youth.
- 4. Good information.
- 5. Great presentation!
- 6. Patti's slides way to much information and hard to read...use bullet points!

YouthBuild: A Youth and Community Development Program (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	3					3
Speaker's/Panel's knowledge of topic	3					3
Organization of materials	2		1			3
Speaking style	2	1				3
Materials-Audio/Visuals	1			2		3

What did you particularly like about the workshop?

1. Technical difficulties with computer otherwise great.

Youth Empowerment (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	6	1	5	2	2	16
Speaker's/Panel's knowledge of topic	6	3	4	1	2	16
Organization of materials	5	3	5		2	15
Speaking style	6	1	7		2	16
Materials-Audio/Visuals	5	4	5		2	16

What did you particularly like about the workshop?

- 1. Nothing. They were judgmental and put down people who had barriers that we do work with. They put themselves on a soap box and made it very clear that you have to be squeaky clean and come from a perfect life to work with youth. I felt completely insulted.
- 2. The emphases on how we who work with youth really are leaders and role models.
- 3. The down to earth sharing of the presenters.
- 4. I enjoyed the passion expressed for educating the youth through balancing egos, networking with non-Natives and ecology.
- 5. Knowledge of topic.
- 6. Appreciated sincerity of the speakers.
- 7. I came to this workshop to learn or gain more knowledge on youth empowerment and that was exactly what was presented. Thank you!

- 1. I feel that the presenters were very judgmental and should have chosen their words more carefully. I felt that their expectations were targeted more towards people that had fewer barriers and that people should be judged based on their personal lives.
- 2. More addressing on alcoholism in a large setting to make everyone realize kids are watching and listening to everything.
- 3. Great team. It's so good to see the respect/shared respect mother and daughter team.
- 4. The presentation needs to keep presenting.
- 5. Very empowering.
- 6. Not exactly what was expected, but was enjoyable. Would have like to have seen more solutions for enabling youth empowerment.
- 7. Both speakers did an excellent job!

Youth Work Readiness Camp (1 Session)

	Excellent	Very Good	Good	Fair	Poor	Total
Topic met your expectations	9	4	5	1		19
Speaker's/Panel's knowledge of topic	14	4	1			19
Organization of materials	9	5	5			19
Speaking style	12	7				19
Materials-Audio/Visuals	8	5	6			19

### What did you particularly like about the workshop?

- 1. All the information given on what the youth will learn at camp, especially being able to learn how to write a resume.
- 2. Demonstration of product and reports. Interesting speaker and easy to follow.
- 3. I like the idea of the activities for work readiness.
- 4. I learned a lot that I can use at work.
- 5. How much they do for the youth is amazing.
- 6. I like the subjects that was described and how you work with the youth. You are really involved with the youth.
- 7. We use the AIM facilitator for work readiness, but this program is more detailed. It was really enjoyable.
- 8. Idea techniques to better serve clients to motivate youth and adults.
- 9. Work readiness program is excellent.
- 10. Learning about the components of the 3-day workshop.
- 11. Real good speaking skills and knowledgeable on program.

### Comments:

1. Workshop was very informative.

- 2. It was okay, but seemed more like a selling thing or a sales gimmick since the "program" is for sale.
- 3. Very good speaker.
- 4. Awesome!
- 5. Good job!
- 6. I thought it was to be a presentation on how to work with youth. It seemed as though it was a sales pitch for their program.
- 7. The forms that staff had developed are great. If WIA organizations had more money we would be able to send clients to youth camp.