

Effective Case Management: Empowering Your Clients (1 Session)

	<i>Exc3llent</i>	<i>Very Good</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Total</i>
<i>Topic met your expectations</i>	22	17	5	1		45
<i>Speaker's/Panel's knowledge of topic</i>	31	9	3			43
<i>Organization of materials</i>	16	10	7	3	2	38
<i>Speaking style</i>	30	10	4	1		45
<i>Materials-Audio/Visuals</i>	16	5	10		1	32

What did you particularly like about the workshop?

1. Case management information.
2. Setting up what is expected from a case manager.
3. The speaker was excellent. Enjoyed listening to his stories as equated to WIA work.
4. Speaker's knowledge of subject.
5. Input from workshop attendees.
6. Refresher on past information. Verbal tools to utilize for client/customer and participants.
7. Collaboration and the audience involvement.
8. The overall presentation was excellent.
9. Knowing about case management.
10. The way he broke down the poor, middle class and rich people.
11. Informative.
12. I learned a lot since I am new and want to do a great job in helping my Indian people.
13. It was a great refresher!
14. Informative with good energy.
15. Learned new ideas on case management!
16. Realistically wasn't long enough.
17. Good.
18. The amount of information provided.
19. His method of presenting the workshop.
20. Developing excellent skills in case management.
21. Informative and not so serious.
22. The knowledge of the speaker.
23. Energetic speaker and very informative.
24. Data case documents "understanding the mind set of the client."
25. Nice to step back with review. I would have liked more empowerment.

Comments:

1. Very good.

2. It was a bit too elementary for AICA/WIA. As we use Bear Tracks and partner with “One Stops” for job assessments, program needs, WEX, etc.
3. Copies of Case Management and Job Readiness.
4. Would like to know more on how to do job readiness for participants where there is no employment for them because of barriers are constant for some.
5. “Great learning atmosphere.”
6. Very informative and grateful for all the valuable information.
7. Would have liked to get some material from the workshop.
8. Will take information back to my job and apply new ideas.
9. Would like you to come and train me! I’d love to change up my current Job Readiness class. I’m looking for a change out of a rut! Insanity by continuing to do the same thing expecting different results!
10. Would like to see about getting copy of manual.
11. It would have been helpful to have updated handouts to follow presenter.
12. Maybe you have so many repeats each year because we are your “needy” clients that just need to hear we’re doing it right and if not, get back on track! Thank you.