

Effective Case Management – Job Retention Strategies (1 Session)

	<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Total</i>
<i>Topic met your expectations</i>	28	12	3	2	1	46
<i>Speaker's/Panel's knowledge of topic</i>	36	7	3			46
<i>Organization of materials</i>	29	9	7	1		46
<i>Speaking style</i>	30	11	3	2		46
<i>Materials-Audio/Visuals</i>	29	10	6	1		46

What did you particularly like about the workshop?

1. Great handouts. Presenter Gary has valuable experience and knowledge to share.
2. Life, hard and soft skills.
3. Like exercises, questionnaires, etc. Definition of terms regarding retention.
4. Discussing life skills, soft skills and hard skills in relation to job retention.
5. The handouts and on-line information to search for more information on life and hard skills.
6. Understanding soft skills and life skills are very important to success, but if client don't have these it is a challenge that can be done.
7. He has new ideas.
8. Visuals.
9. Very informative.
10. The "why employees get fired" exercise.
11. How speaker addressed retention and all the helpful topics.
12. The workshop was very informative and helpful. The topic very understandable.
13. Knowing about getting people back to work.
14. Interaction.
15. Interaction was spontaneous and welcome.
16. Handouts had descriptions of key case management job retention terms.
17. Good information! Good ideas...would take another presentation from him. Helpful, but just seemed rushed. Would like your overhead as handouts.
18. The speaker has experience. He has worked with various programs such as JTPA, etc.
19. Information given will be helpful in applying for jobs.
20. I got a lot of information from questions that were relevant.
21. Good solid information and great handouts! Good questionnaire on job retention matters.
22. Enhancement of what I do and a better focus.
23. A knowledgeable speaker.
24. Difference of the skills for job retention.
25. I like the idea of utilizing soft/life skills together to increase job retention.

26. Good job!
27. All the information.
28. Application of information.
29. Why employees get fired.
30. Interaction with group.

Comments:

1. Liked group exercise.
2. Valuable time was great and knowledgeable speaker.
3. Very informative.
4. Felt rushed.
5. This training felt rushed. The training should have been geared for the time allotted.
6. The room was freezing.
7. Great job!
8. Having Gary come to Alaska in the rural bush to make jobs.
9. Very helpful!
10. Presenter was very knowledgeable.
11. Didn't seem to have enough time. A lot of information that could use more time that seemed rushed at end. Read information to us...liked we had paper and able to take notes right along side.
12. Thanks for new and fresh ideas to implement into my job to help clients.
13. He does not have to read the screen. Spend time on comments and enlarging the topic by his experience or from others.
14. I learned a lot! Separated life, soft and hard skills.
15. Gary is a lot of fun!
16. Would like more information on specifics applied to program because we're looking at specific program improvements in this area.
17. Questions and answers helpful!
18. Would I possibly have more extensive in-house training if possible?
19. Good speaker.