

Helping vs. Empowering (1 Session)

	<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Total</i>
<i>Topic met your expectations</i>	38	6	1			45
<i>Speaker's/Panel's knowledge of topic</i>	43	2				45
<i>Organization of materials</i>	35	7	3			45
<i>Speaking style</i>	42	3				45
<i>Materials-Audio/Visuals</i>	33	6	3			42

What did you particularly like about the workshop?

1. The enthusiasm and motivation she gives to the audience.
2. Everything.
3. What a great training that was much needed by all that attended. Giving us the tools in new light is good for all.
4. Ammunition to help clients.
5. Very excellent.
6. She was amazing! Down to earth teaching style. Please bring her back next year!
7. The participation in the crowd. Tips on how to handle situations and examples of client infractions.
8. Very knowledgeable, great information and amazing presenter. National technical assistance provider? Yes, please!
9. The speaker! I learned how to approach and ask questions to clients. Learn when to "shut up."
10. Gives great examples of each part that she is teaching.
11. Great!
12. Great practical ideas on "how to" talk with clients and clear definition approach of how to empower not help.
13. How a motivated speaker gets through to you.
14. Participant involvement, humor and different outlook.
15. **Great speaker.** Please bring her back for next year's conference!
16. All the dramatics of the presenter and scenarios used in the workshop.
17. Speaker's interaction with group.
18. Joking, but very informative.
19. Learning about empowering is a good thing I needed.
20. Using real scenarios and explaining changes in response to our statements or questions.
21. Teaches with good sense of humor.
22. Her wonderful examples and everything else she gave for me to take back to use at work. Thank you.

23. All! You have a great way to keep me thinking on not to do all for a person and I'm really making a change to empowering them to take ownership. Thank you! I really needed this!
24. Very excellent presenter, spontaneous, pleasant and engaging.
25. Presentation.
26. She taught the correct way to help.
27. Presenter interacting with the audience.
28. The emphasis on looking at "client" as a person "first" then turning them into a participant.
29. Encouragements to have the client recognize their component of the process.
30. Excellent!
31. Stories and examples.

Comments:

1. Very helpful!
2. Excellent!
- 3. Great!**
4. I learned the information to help me with my clients and it created motivation in me to try.
5. The speaker was very entertaining.
6. Fabulous!
7. Great and enjoyed this workshop – not boring!
8. This speaker and topic should be linked or part of Case Management.
9. That maybe the "setup" for the learning process for those getting training she can get them on board faster then what she did. Get the group to buy in sooner.
10. Very good! Kept up our spirits!
11. Beverly O. Ford is outstanding!
12. Should be involved in many workshops.
13. She taught us about how to empower, but we are still bond by policies and procedures. It seems as though it should be the first step of pre-application. We want them to show us they bought into the program.
14. Sometimes I wonder if most programs may consider a revamp of their intake process.