

The Art of Managing Theater – Dealing with Workplace Drama (1 Session)

	<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Total</i>
<i>Topic met your expectations</i>	21	8	3			32
<i>Speaker's/Panel's knowledge of topic</i>	27	4	2			33
<i>Organization of materials</i>	22	6	4		1	33
<i>Speaking style</i>	28	3	2			33
<i>Materials-Audio/Visuals</i>	22	9	2			33

What did you particularly like about the workshop?

1. Presenter was very good and hit all the issues. I recommend her for next year's National Conference.
2. Strategies.
3. Loved this workshop. It identified everything I was looking for.
4. Questions from audience that interacted speaker with audience.
5. Presented well, encouraged group participation and good resolutions suggested by presenter. Good topic.
6. Great information, feedback and examples.
7. Great speaker was very casual and helpful.
8. Enthusiastic and empowering.
9. Got a lot of audience participation.
10. The presenter's humor and advice.
11. The freedom to ask a question that are real and received answers that can be applied to real life.
12. A lot of good ways to deal with your clients and staff.
13. The solutions and opinions given when working with a person who is stirring trouble in the workplace.
14. Very informative and knowledgeable on the topic.
15. The presenter's style of interaction with the attendees.
16. Real common sense advice for handling different situations.
17. The speaker was very good!
18. Relevance to workplace.

Comments:

1. Speaker very helpful and understanding.
2. Needed more time!
3. Presenter has great techniques and great listening skills. Enjoyed presenter's personality and sense of humor.
4. Thank you.

5. No materials available. Please send me all you can, print or DVD or both, as soon as you can.
Thank you.
6. Good topic and speaker.
7. Phyllis is very knowledgeable and is very directive. I liked how she gave everyone advice on how to deal with their situation in a professional manner.
8. Great presenter.
9. Very interactive and helpful.
10. I enjoyed her speaking style. I would attend a speaking session of hers again.
11. I wish the workshop was more in-depth and that we had more time to discuss issues.
12. Thank your for the candor and the humor.